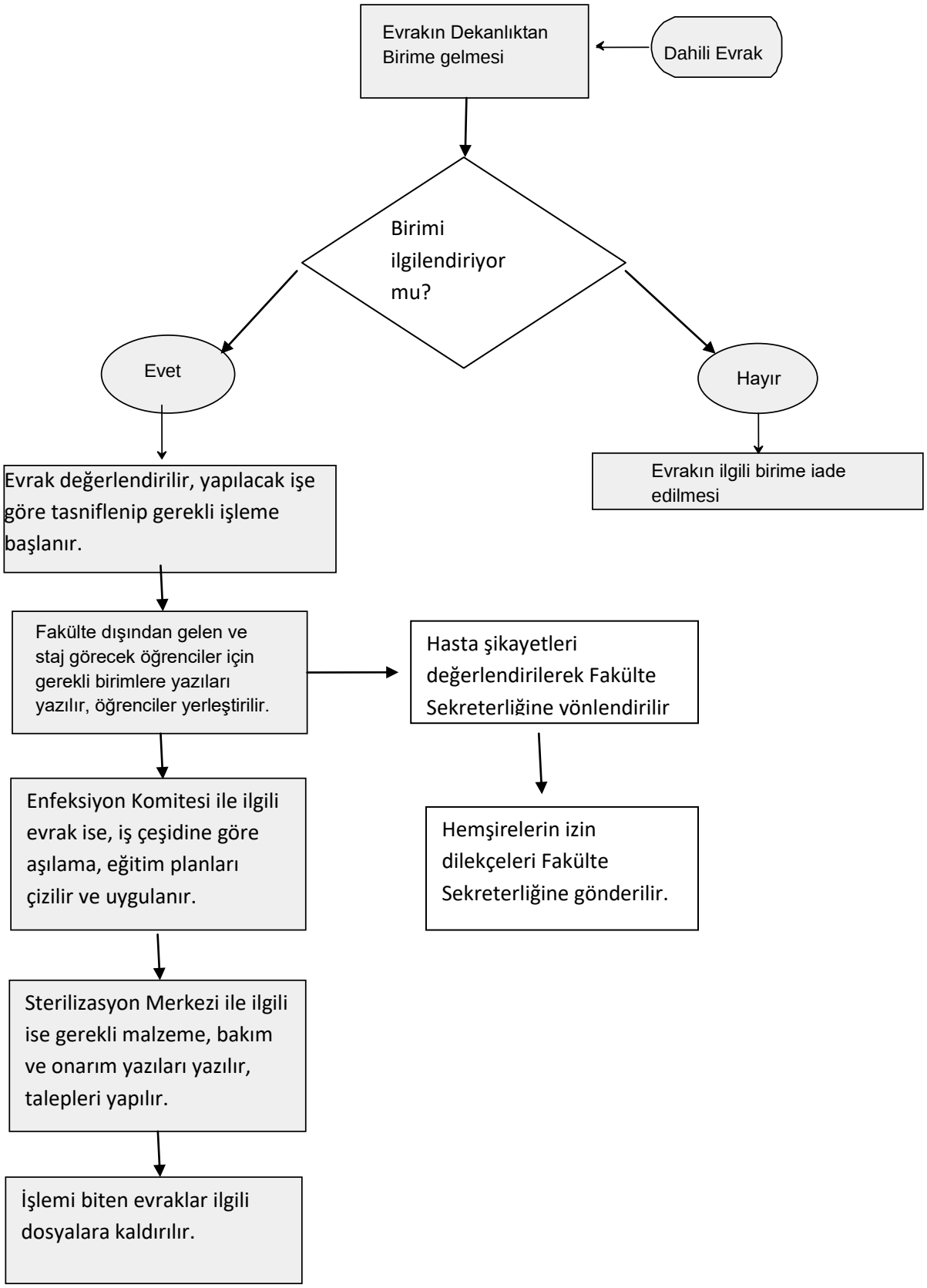Başhemşirelik İş Akış Şeması